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DEFINITION OF TERMS

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> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

PSC 2

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PURSUANT TO 807 KAR 5:011,

PY: PUBLIC SERVICE COMMISSION MANAGER

SECTION 9/1), ,

ISSUED: December 31st., 1986 EFFECTIVE December 31st., 1986

President & Manager

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ACCESSORIES Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, inductively connected the acoustically \mathbf{or} electrically, communications path of the telecommunications systems.

ADDITIONAL LISTING

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ANSWERING SERVICE LINES

Salem Telephone Company

Lines of patrons of a telephone answering service which terminate in the telephone answering facilities on the premises of the answering service so as to permit the answering service attendant to answer incoming calls on such lines.

APPLICANT

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed and manufactured under the control of telephone company quality assurance procedures, which unit is to be incorporated in a conforming device.

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS

provide Intercommunications Systems internal communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside toll telephone facilities even though they may be connected internally to a telephone system.

AUXILIARY LINE

An additional individual line main station used for openway service to MMPSSION the subscriber) service. OF KENTUCKY EFFECTIVE

BASE RATE

A schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of exchange service or equipment of the schedule rate for any form of the schedule rate for the schedule rate for any form of the schedule rate for the schedul not include mileage charges.

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BASE RATE AREA

A specific area within an exchange service area as set forth in the utilities tariffs, maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BASIC TELEPHONE SERVICE

For the purpose of establishing rate and charges, basic telephone service is 1, 2, or 4 party business or residential local line service. Instrumentation supplied for basic telephone service are instruments offered where no additional recurring charges apply.

BASIC TERMINATION CHARGE See "Termination Charge"

BUILDING (Same)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater, than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE

Telecommunications service provided a customer where the primarily or substantially of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted or completed communication.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating are applied for terminating and interconnecting customer lines and trunks FFFECTIVE There may be more than one central office in a building or only. exchange. MAR 3 0 1983

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By: An Millian It Butter	General Manager
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Salem Telephone Company

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CENTRAL OFFICE LINE

See "Exchange Line"

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A path for communication between two or more utility offices, furnished in such a manner as the carrier may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT

See "Route Measurement" under MILEAGE CHARGES.

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- 1) For Exchange Service:
- A. Grade of Line: Individual Line, 2-Party Line, 4-Party Line, etc. (See also "Primary Class of Service").
- B. Type of Rate: Flat rate or message rate.
- C. Character of Use: Business or Residence.
- D. Dialing Method: Touch or Rotery.
- 2) For Long Distance Service:
- A. Type of Call: Station to Station or Person to Person.
- 3) For Wide Area Telephone Service:
- A. Type of Rate: Full time or measured time.

COIN TELEPHONE

A station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Kentucky Public Service Commission

COMMUNICATIONS SYSTEMS

Communications Systems are channels or other facilities which are capable, when not connected to the telecommunications systems service communications between customer-provided terminal equipment of KENTIGEN stations.

CONNECTING ARRANGEMENT

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The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, partnership or individual owning operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE

A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The arrangement between a customer and the Company under which service facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER

An person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided telecommunications service by any utility.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network service COMMISSION signaling unit, or in lieu of the connecting arrangement an Oracrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

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DEMARCATION POINT

The term "DEMARCATION POINT", when used in connection with customer-provided communications systems, denotes the point on the customer's premises where network access lines provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with customer-provided terminal equipment.

DIAL SWITCHING EQUIPMENT

A unit of electro-mechanical or electronic or digital switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS

The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

- 1. Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.
- 2. Foreign Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
- 3. Free Listing: A directory listing for which no specific charge is made.
- 4. Indented Listing: A directory listing indented under another listing.
- 5. Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

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A unit established by a telephone utility for the administration of KENTUCKY telecommunications service in a specific area for which a separate FIECTIVE rate schedule is provided. It may consist of one or more central

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offices together with associated plant facilities used in furnishing telecommunication services in that area.

EXCHANGE LINE

See "Network Access Line"

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

- 1. Flat and Message Rate Service
- A. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- B. Message Rate Service: A classification of noncoin box business exchange service which is charged for on the basis of amount of use.
- 2. Individual and Party Line Service
- A. Individual Line Service: A classification of exchange service which provides that only one subscriber shall be served by the line connecting such subscriber with the central office.
- B. Party Line Service: A classification of exchange service which provides that two or more subscribers may be served by the same central office line. Party line service is further classified by the grade of line, as follows:
- a. Two-Party Line Service: The same central office line serving no more than two main subscribers.
- b. Four-Party Line Service: The same central office line serving no more than four main subscribers.
- c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.
- d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- e. Touch Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.
- f. Semi-Public Service: A classification of exchange service furnished at locations reasonably accessible to the public but not suitable for the installation of public telephone and generally including a coin box.

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g. Public Service: A classification of exchange service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box.

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION STATION

See "Telephone Instrument"

EXTENSION RINGER

An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the telephone instrument location. Extension ringer are of two types:

- 1. Extension Bell (ordinary type): An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.
- 2. Extension Gong (loud ringing type): A loud sounding bell connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE

The term used in describing network access service with respect to the number of subscribers telephones which may be connected to a central office line.

(One-Party, Two-Party, Four-Party, Multi-Party).

HEA	DSET						LIC SERVICE COMMISSION
A	hands-free,	m	ulti-wire	device	containing	acoustic-to-	elec FFFECTIVE normally
(tr	ansmitter)	and	electric-	to-acoustic	(receiver)	transducers,	normally

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worn on the head of the user for close talking, which provides 2-way transmission of live human speech.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to a network access line.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

JACK AND PLUG EQUIPMENT

Equipment designated to give access to inside wire at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the inside wire.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the mounting, which provides access to two or more lines from the service instrument.

KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephone to any one of a limited number of exchange, PBX, intercommunicating or private lines. Line indicating, signaling, holding features, etc., are, or may be, incorporated.

LEFT-IN-INSTRUMENT

An instrument left on the premises after discontinuance of service.

Also referred to as "instrumentalities-in-place." PUBLIC SERVICE COMMISSION OF KENTUCKY

LOCAL CALLING AREA

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The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL

That portion of channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

LOCAL MESSAGE

A completed communication between customers' station located within the same Exchange Area or Local Service Area.

LONG DISTANCE MESSAGE SERVICE

The furnishing of facilities for telecommunication between persons in different local service areas in accordance with the regulations and system of charges specified in this tariff.

- 1. Person-to-Person Call A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.
- 2. Station-to-Station Call A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX system which is reached directly rather than through a PBX attendant, or give only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile telephone to be reached through a Miscellaneous Common Carrier attendant, nor a particular telephone, department, or office to be reached through a PBX or Centrex attendant.

A communication between two stations. Messages may be UBLIC SERVICE COMMISSION follows: follows: EFFECTIVE

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- 1. Local Message-a communication between stations within the same local service area.
- 2. Toll Message-a communication between stations in different exchange areas for which a toll charge is made.

MILEAGE CHARGES

A charge applying for the use of part or all of a channel furnished by the Company.

- 1. Airline Measurement; The shortest distance between two points.
- 2. Extra Exchange Line Mileage: A charge applying in addition to the base rate for service when a customer's location is outside the base rate area but is located within the exchange area.
- 3. Off-Premise Exchange Mileage: The measurement applying on a line, for use of which a circuit charge is made in accordance with tariff provisions.
- 4. Foreign Exchange Mileage: The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.
- 5. Route Measurement: The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

MOBILE TELEPHONE SERVICE

EFFECTIVE

A communication service provided by means of radio frequencies through a land radio-telephone base station. Connections may be example 15.0483

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Salem Telephone Company

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between a wire telephone and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS LINE

A central office or exchange line, less instrumentalities, to provide access to the local and national telecommunications network.

NEW SUBSCRIBER

Applicants having no basic monthly service or those subscribers changing service premises.

NON-LISTED TELEPHONE

a subscriber who has the telephone number listing omitted from the telephone directory but listed in the directory assistance records, available from the directory assistance operator.

NON-PUBLISHED TELEPHONE

A subscriber who has the telephone number listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX TRUNK

An individual netrwork access line terminated in a PBX switchboard or switching equipment.

PARTY LINE

A network access line designed for the connection of more than one subscriber to the same network access line.

PERSON

An corporation, company, person, partnership, firm, association or any cooperative, non-profit membership corporation or mutual association now or hereafter created.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE

A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PUBLIC SERVICE COMMISSION

PREMISES

OF KENTUCKY

The term "same premises" (except in connection with inside moves) EFEECTIVE be interpreted to mean:

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By: L. January 1, 1983

General Manager:

General Manager:

dated January 1, 1983

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- 1. The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
- 2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by other; or,
- 3. The continuous property operated as a single farm whether or not intersected by a public road.
- 4. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

- 1. A type of service providing an arrangement of switching equipment and telephone instruments for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers.
- 2. Line (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:
- A. Telephone Instruments
- B. Trunk: A network access line connecting a PBX system with a central office.
- C. Tie Line: A circuit connecting PBX switchboards.
- D. Trunk Termination: Equipment necessary to terminate each PBX trunk in the common switching equipment of a PBX system.
- E. Line Termination: Equipment required for the provision of each PBX number associated with expandable PABX system.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to lines and apprendicky furnished to a customer for direct communication between various EPPECTALE without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

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Issued: January 1, 1983	Effective: January SECTION 9(1)
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By: Millian & Butter	General Manager
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A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

A telephone installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

1. Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the desired connection is established.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE

Service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE

An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "rotary lines."

SEMI-PUBLIC TELEPHONE SERVICE

An instrument generally including a coin box, furnished at locations reasonably accessible to the public, but not suitable for the installation of public telephones for which subscribers to this service guarantee minimum local revenue to the Company.

SERVICE

The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment or basic telephone service for a subscriber and certain subsequent addition of KENTUCKY EFFECTIVE

SINGLE ENDED TERMINAL DEVICE

A terminal device which terminates only one line or channel at MARGEWEN1983 time (e.g., headsets).

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SUBSCRIBER

Any person, firm partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH

A unit of dial switching equipment which provides interconnection between lines or trunks.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

TELEPHONE NUMBER

A designation assigned to a network access line necessary for placing calls to the telephone or PBX and for identification in the assessment of message charges, etc.

TELEPHONE INSTRUMENT

Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used, when connected to the Company's local network, for the purpose of transmitting and receiving information.

TEMPORARY SERVICE

For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

TEMPORARY DISCONNECTION

PUBLIC SERVICE COMMISSION

OF KENTUCKY An arrangement made at the request of the customer for temp55567HVEy discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises. MAR 3 0 1983

Issued: January 1, 1983	Effective: PURSUANT TO BOS WAR 5:011, SECTION 9 (1)
	SECTION 9 (1)
By: Alla & Botter	General Manager
Issued under authority K.P.S.C. No	dated January 1, 1983 '

PSC 2 Section A Original Sheet 18

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TIE TRUNK

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus.

TOLL CENTER

A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE

A message from a calling party to party in a different local service area.

TOLL RATE

The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

TRUNK LINE

A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTIONS

a customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UTILITY TELEPHONE

Any person, firm, partnership or corporation engaged in the business of furnishing telecommunication services to the public static themmission jurisdiction of the Kentucky Public Service Commission.

OF KENTUCKY

EFFECTIVE

WIDE AREA TELEPHONE SERVICE (WATS)

	MAR 3 O 1983
Issued: January 1, 1983	MAR 3 0 1983 Effective: January 1, 1983
	PURSUANT TO 807 KAR 5:011,
By: Miller D. Brutie	SECTION 9(1)
	General Manager
Issued under authority K.P.S.C. No	dated January 1, 1983/
	- , ,

Salem Telephone Company, Inc.

PSC 2 Section A First Revised Sheet 19

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

WIRING PLAN

An arrangement of wiring for connecting primary and extension stations, PBX stations and intercommunicating stations.

CUSTOMER PROVIDED PUBLIC TELEPHONES

- A. Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.
 - 1. This access line service is provided on a flat rate basis.
 - 2. This access line service is provided for use with customer provided noncoinoperated public telephones or customer-provided coin-operated public telephones.
 - 3. Completion of local and IntraLATA Toll Messages are provided by the Company or authorized WATS resellers.
 - 4. The subscriber shall be responsible for the installations, maintenance and operation of customer-provided public telephones used in connection with this service.
 - 5. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
 - 6. The service is furnished subject to the condition that all applicable regulations in this Tariff will be adhered to, with the exception of D3 which restricts the use of service and prohibit payment to the customer by another for the use of the service.
 - 7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
 - 8. This service is not subject to concessions.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

9. This service may not be suspended at a reduced rate.

FERCTIVE

10. Access line service for customer-provided public telephones can not be included on accounts containing other classes of service. A perparate account

is required for this offering at each location.

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ISSUED

December 31st., 1986

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PUBLIC SERVICE COMMISSION MANAGER December 31st., 1986

President & Manager

Salem Telephone Company, Inc.

PSC 2 Section A Original Sheet 20

CUSTOMER PROVIDED PUBLIC TELEPHONES - Continued:

- The Company is not responsible for refunds of coins deposited in customer provided coin-operated public telephones.
- Customer-provided public telephones may not be attached to other types of access lines.
- The following access line feature charge is applicable in addition to the monthly flat rate charges.

a.	Unrestricted outward	each	2.00
b.	Unrestricted two way	each	2.00
C.	Restricted outward	each	4.00
d.	Restricted two way	each	4.00

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PURSUM: 10 897 KAR 5:011, SECTION 9 (1),

PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

Salem Telephone Company

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By: Manager
Issued under authority K.P.S.C. No ____ dated February 20, 1981

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MAR 05 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Ordan C. Yeal
FOR THE PUBLIC SERVICE COMMISSION

Issued: February 5, 1996

By: Michael Pandow, President

Effective: March 5, 1996

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GENERAL REGULATIONS

B.1 Application of Regulations

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Kentucky by Salem Telephone Company, hereinafter referred to as the "Company", subject to the jurisdiction of the Kentucky Public Service Commission. When service and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

- B.2 Limitations and Use of Service
- B.2.1 Use of Subscriber's Service
- 1. Telephone equipment and facilities are furnished for the use of the subscriber's employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a subscriber's residential premises, or to tenants living in retirement complexes.
- 2. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall be received by him from any other person, firm, or corporations for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier for message telegraph communications.
- 3. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the company are subject to the terms, conditions, and limitations herein specified.
- B.2.2 Establishment of Identity
- 1. The calling party shall establish his identity in the course of any communications as often as may be necessary.

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- 2. The calling party shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.
- B.2.3 Use of Party Line Service

Applications for Party line service are accepted by the Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question.

- B.2.4 Minimum Contract Period
- 1. Except as specified elsewhere in this Tariff, the minimum contract period is three months from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.
- 2. The Company may require a contract period longer than three months at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.
- B.2.5 Cancellation of Service
- 1. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:
- A. Abandonment of the Service
- B. Failure of a subscriber to make suitable deposit as required by this Tariff.
- C. Impersonation of another with fraudulent intent.
- D. Listening in on party line conversations.
- E. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes service commission limited to, the use of telephone service by a subscriber or owkentucky

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permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

- F. Abuse or fraudulent use of service; such abuse or fraudulent use includes;
- a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;
- b. The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;
- d. The use of profane of obscene language;
- e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- G. Any other violation of the Company's regulations.
- 2. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.
- 3. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services when the following requirements are met:
- A. Written notice shall be sent to the customer no sooner than 10 days after the original bill is sent out.
- B. The subscriber shall have a minimum of ten days to comply.
- C. The disconnection of service shall not be made before the twenty-one days after the original bill is sent out.

D.	Disconnection	shall	not	occur	on	the	preceding	day	of/and	on	
Sat	urday, Sunday a	nd lega	l hol	idays.			PU	BLIÇ S	ERVICE CO	CKY CMMISSIC) [

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By: Millian Millian General Manager ANT TO 807 KAR 5:011.

Issued under authority K.P.S.C. No ____ dated February 20, 1981 SECTION 9:11

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B.2.6 Unauthorized Attachments or Connections

- 1. Except as provided by FCC regulations, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company whether physically, by induction or otherwise, except as provided in this tariff and under current FCC rules governing the application of and use of customer provided equipment. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.
- 2. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section D of the Tariff shall be applied.

B.2.7 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversations during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in with the regulations governing connection subscriber-provided voice recording equipment as specified in this Tariff.

B.2.8 Recorded Public Announcements

- Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:
- For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.
- 3. Private telephone numbers will not be furnished for use with recorded public announcements.
- 4. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

B.2.9 Limited Communication

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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By: hallow Sittles Issued under authority K.P.S.C. No	General Manager SECTION 9111, dated February 20, 1981 SECTION 9111

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The Company reserved the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B.2.10 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between subscriber. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeat messages she is deemed to be acting as the agent of the person involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

B.2.11 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

B.2.12 Access to Subscriber Premise for Inspections

The Company reserves the right to access of the subscribers premise and property to either inspect its facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff.

Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can at its sole option, disconnect the service of the subscriber.

There upon, the subscriber permits the Company to make its inspection after disconnection of service, and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately restored.

- B.3 Establishment and Furnishing of Service
- B.3.1 Application for Service

Issued: January 1, 1983

1. Applications for service must be made in person at the Company's business office. In certain cases, however, applications may be made in writing with prior approval of the Company.

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By: Milla A. Butter Issued under authority K.P.S.C. No	General Manager SECTION 9 (1) dated February 20, 1981

Effective: April hands and

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- 2. The Company reserves the right, within restrictions of the Kentucky Public Service Commission, to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangement have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- B.3.2 Application of Business Rates
- 1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
- 2. In boarding houses (exempt as noted under B.3.3.2) office of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).
- 3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the lease or established custom, business places are ordinarily closed.
- 4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- 5. At residence locations, when an additional instrument or additional bell is located in a shop, office, or other place of business.
- 6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

B.3.3 Application of Residence Rates

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- 1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.
- 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers of which furnish meals to less than ten boarders, provided business telephone directory listing are not furnished.
- 3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of the group of persons, provided the office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of person not residing in the same household are desired, business rates apply.
- 4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

B.3.4 Availability of Facilities

- 1. The Company's obligation to furnish service is dependent upon its ability to secure and retrain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- 2. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- 3. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section E "Charges Applicable Under Special Conditions", except as otherwise specified.

B.3.5 Subscriber Billing

Issued: January 1, 1983

1. The subscriber is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the subscriber's telephone.

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- 2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
- 3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.
- 4. For billing purposes each month is presumed to have 30 days.
- 5. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available which will allow an adjustment for a period exceeding three years.
- B.3.6 Telephone Numbers

Issued: January 1, 1983

- 1. The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.
- 2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.
- B.3.7 Transfer of Service Between Subscribers
- 1. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:
- A. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
- B. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgement of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgement of the Company a change in the telephone number is not required.
- C. When a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone controls of KENTUCKY

Effective: April 1, 1981

By: Ha Millian & Britter	MAR 3 0 1983
By: // /////////////////////////////////	General Manager SUANT TO 807 KAR 5:01:1 dated February 20, 1981 SECTION 9.11

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will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company a change in the telephone number is not required.

- B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises
- 1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but no limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.
- 2. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- B.3.9 Termination of Service

- 1. Termination of Service by the Company
- A. Violation of any of the regulation contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber
- B. When the service is terminated on the initiative of the Company of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at subscriber's request apply.
- C. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.
- Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an rendered plus any unexpired portion of an experiod service. period or applicable termination charges, or both. EFFECTIVE

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In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month.

- (1) The contract for the main service is terminated.
- (2) The listed party or joint-user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint-user move to a new location.
- (4) The listed party or joint-user dies.

For PBX service or special equipment, the charges may be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods of longer than three month covering services whose installation required line extension may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

B.3.10 Suspension of Residence Service

1. General

- A. Upon request, a subscriber to residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.
- B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
- C. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange.
- D. The charge for the total suspension period may be collected in advance.
- E. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
- F. In connection with service at a concession rate, the charge for regularly charged for service without concession, except in the Cast in the

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By: Lt. Millian Action

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Issued under authority K.P.S.C. No _____ dated February 20, 1981 SECTION 941 General Managuasuant TO 807 KAR 5:011,

PSC 2 Section B Original Sheet 13

concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

2. Application of Charges

A. Network Access Service

The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in B.3.10.1 preceding.

B.3.11 Party Line Service

When party line service is furnished to a subscriber, the Company, may in consideration of the rate at which service is furnished, establish and furnish service to one other subscriber in the case of two-party line service, and to three other subscribers in the case of four-party line service. The Company reserves the right to cancel and party line service, upon thirty days notice, whenever in the judgment of the Company, the use of the subscriber holding such contract is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line. (See B.2.3)

B.3.12 Equipment Facilities - Provision and Ownership

- 1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. Commercial power will be furnished by the subscriber on his premises in suitable outlets when required.
- 2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or as otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company supply and administration number.
- 3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

A. Endanger the safety of Company employees or the public; OF KENTUCKY EFFECTIVE

Issued: January 1, 1983	Effective: April 1MAR 3 0 1983
By: A Million Maritie Issued under authority K.P.S.C. No	General Manager SECTION 911) dated February 20, 1981
Issued under authority K.P.S.C. No	dated February 20, 1981

Salem Telephone Company

PSC 2 Section B 1st. Revised Sheet 14

B. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

C. Interfere with the proper functioning of such equipment or facilities;

D. Impair the operation of the communication system;

E. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or provacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

A. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

B. Such device does not interfere with its proper functioning or damage it in any way.

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the company, may be connected with private branch exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in Section K.

B.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, is borne by the Company, on company provided leased equipment. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

B.3.14 Company Facilities at Hazardous or Inaccessible Edition SERVICE COMMISSION RENTUCKY

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

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By: William D. Butler

General Manager

Effective:

January 1, 1987

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B.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

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FUBLIC SERVICE COMMISSION MANAGER

B.4 Payment Arrangement and Credit Allowances

B. 4.1 Advance Payments

I. At the time an application for service is made, an applicant may be required to pay a cooperative membership fee, as specified in the cooperative's by-laws, and an amount equal to at least one month's service and/or installation charges which may be applicable, and any applicable taxes or franchise fees in addition to such special

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Effective: January 1, 1988

General Manager

Salem Telephone Company

PSC 2

Section B

Second Revised Sheet 16

construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

2. Federal, State or Municipal governmental agencies may not be required to make advance payments.

B.4.2 Establishment of Credit

In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

B.4.3 Deposits

The Company may require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

PUBLIC SERVICE COMMISSION OF KENTUCKY

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Effective:

May 28, 1992 MAY 2 8 1992

Bv:

Joseph E. Hicks.

Vice President-External Affairs

Assistant Secretary

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, 1992 Harry falle GENERAL SUBSCRIBER SERVICES TARIFF PUBLIC SERVICE COMMISSION MANAGER

(d)

B.4.3 Deposits (Cont'd)

In determining whether a deposit will be required or waived, the following criteria will be considered:

- Previous payment history with the Company. If the customer has no a. previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
- Whether the customer has an established income or line of credit. b.
- Length of time the customer has resided or been located in the area. C.
- d. Whether the customer own property in the area.
- Whether the customer has filed bankruptcy proceedings within the last e. seven years.
- f. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

> PUBLIC SERVICE COMMISSION OF KENTUCKY

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May 28, 1992

MAY 28 1992

By:

Joseph E. Hicks,

Vice President-External Affairs **Assistant Secretary**

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

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PUBLIC SERVICE COMMISSION MANAGER

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(C)

Salem Telephone Company

PSC 2 Section B Original Sheet 17.1

B.4.4 Calculated Deposits

For those applicants who have had prior service from this Company a deposit will be based upon their historic monthly usage. The deposit will then be the estimated usage for two months. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.

B.4.5 Returned Check Charge

A returned check charge (See Section D for charge) will be applied to each insufficient funds check received. Telephone Service will be subject to discontinuance as specified in Section B of this Tariff.

B.4.6 Credit for Interruptions

When the use of service of facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the

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Joseph E. Hicks.

Vice President-External Affairs Assistant Secretary PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

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UBLIC SERVICE COMMISSION MANAGER

Salem Telephone Company

PSC 2 Section B Original Sheet 17.2

B.4.7 Credit for Interruptions (Cont'd)

subscriber, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this Tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

B.5 Obligation and Liability of the Company

PUBLIC SERVICE COMMISSION

Issued:

April 27, 1992

Effective:

May 28. 1992 ENTUCKY

By:

Joseph E. Hicks,

Vice President-External Affairs Assistant Secretary

MAY 28 1992

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BY: Hospitally
PUBLIC SERVICE COMMISSION MANAGER

B.5.1 Service Irregularities

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defect or failures in facilities furnished by the Company or mistakes omission, interruption, delays, errors, or defects in the provision of its services set forth herein of any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operations and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

B.5.2 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

B.5.3 Equipment in Explosive Atmosphere

- 1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- 2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
- 3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and projects expression the hazardous area where connection may be made with regular facilities KY of the Company. The subscriber may be required to install and refficient this equipment within the hazardous area if, in the opinion of the

	MAR 3 0 1983
Issued: January 1, 1983	Effective: April 1, 1981
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By: In Million 2 Botto	General Managey.
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Salem Telephone Company

PSC 2 Section B Original Sheet 19

Company, injury or damage to company employees or property might result from installation or maintenance by the Company.

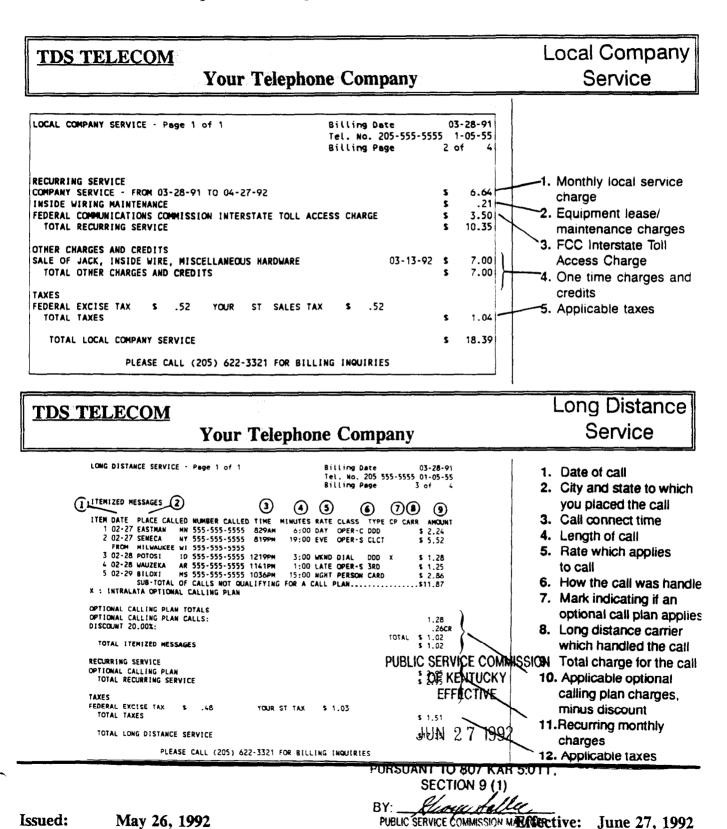
B.5.4 Liability

- 1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defect in transmission recurring in the course of furnishing service and caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of local service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.
- 2. The subscriber indemnifies and saves the Company harmless against the following:
- A. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
- B. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- C. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
- D. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities, claims for infringement or patents arising from combining with, or using in connection with, facilities. of the Company, apparatus and system of the customer; and again all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.
- B.5.4 E. Liability for failure to provide service. F. Liability for telephone directories is covered in the Section under Directories.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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By: for Miller & Britler	General Manager
	ed February 20, 1981

B.6 The below is a sample of the billing format for Salem Telephone Company.



Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, 1992

The below is a sample of the billing format for Salem Telephone Company. (Con't) **B.6**

TDS TELECOM

XYZ Telephone Company

XYZ Long Distance Service

XYZ LONG DISTANCE SERVICE - Page 1 of	1		-	lling [
				i. No.				
ITENIZED MESSAGES			8 1	Lling F	, age		4 of	٠
ITEM DATE PLACE CALLED NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP		MOUNT
1 02-27 PEORIA 11 555-555-5555								6.12
2 02-27 ROCKFORD IL 555-555-5555 1	002PH	13:00	EVE	DIAL	COIN	RA	\$	4.00
FROM MILWAUKEE WI 555-555-5555								
3 02-29 JACKSON MS 555-555-5555								
SUB-TOTAL OF CALLS NOT QUAL	IFYING	FOR A	CALL	PLAN	. .	\$		34
RA: CALL PLAN A								
CALL PLAN A CALL TOTALS								
NIGHT/WEEKEND USAGE:		.75						
ALLOTMENT:		1.00						
ADDITIONAL USAGE:	.00 ▶	OUR(S)	÷	7	. 200/HC	JUR(S)		
						TOTAL		
TOTAL ITEMIZED MESSAGES							s	3-
RECURRING SERVICE								
CALL PLAN A - INITIAL HOUR								7.15
TOTAL RECURRING SERVICE							\$	7.15
TAXES								
	YOUR	ST TAX	\$.	75				
TOTAL TAXES							\$	1.09
TOTAL MYZ LONG DISTANCE SERVICE							s	12.58
BI FACE CALL AND A								
PLEASE CALL (XXX) XXX	-xxxx	FOR BILL	LING	INOUIR	I E S			

Your bill will contain this additional section if your primary long distance company has requested we itemize your calls on a separate page.

If not, your toll calls will be itemized in the long distance section of your bill. Optional calling plan(s) usage will be described here, if applicable.

If you would like additional information about the items described in these two long distance section(s), or information about optional calling plans, please contact our business office.

TDS TELECOM

Your Telephone Company

Return Section

03-28-92 Billing Date OAKMAN TELEPHONE COMPANY Office Number 1871 205-555-5555 MARKET STREET Telephone Number P.O. BOX 305 Control Date 01-05-55 OAKMAN AL 35579-0305 Balance forward 00.00 Current Charges 48.32 Total Amount Due 48.32 MAKE CHECK PAYABLE TO Please Pay Before the 21st. OAKHAN TELEPHONE COMPANY MARKET STREET P.O. BOX 305 OAKMAN AL 35579-0305 MR. & MRS. JOHN DOE 612 MAIN STREET OAKMAN AL 35579

Please Return This Page For Proper Payment

Status of account from previous month(s)

2. This month's total charges

Total Amount Due

Bill payment due before this date

Bar coding which contains unique customer

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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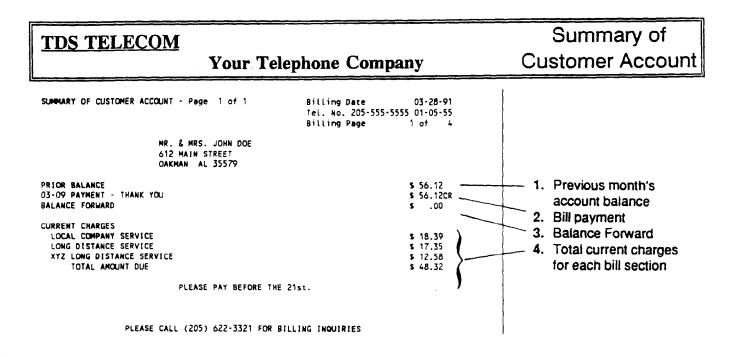
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BY:

Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, PURPLERVICE COMMISSION MANAGER

B.6 The below is a sample of the billing format for Salem Telephone Company. (Con't)



PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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May 26, 1992

Effective: JUNine 77,99292

Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, 1994RSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Halle PUBLIC SERVICE COMMISSION MANAGER

(C)

(C)

B.7 Local Service Guarantee Credit

- 1. The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customers service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:
 - A. Missed Service Commitment: The customer will be given a one (1) month local service credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling features, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

B. Service Outages of More Than 8 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 8 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

C. Repeat Customer Requests: A one (1) month local service creditable be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make 36 second request within thirty (30) days.

Examples of requests which may require multiple business of contracts by a customer include those for billing name and address changes directory. Listing changes, requests for credit cards or directories, requests.

Issued: March 22, 1996 Effective: April 22, 1996

By: Michael Pandow, President

Salem Telephone Company

PSC 2 Section B Original Sheet 24

B.7 Local Service Guarantee Credit (Cont'd)

(N)

(N)

This credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

D. Credit is NOT applied to:

Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.

Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.

Outages of more than 24 hours that are a result of natural disasters or circumstances beyond the control and knowledge of the Company, that occur within 24 hours of the due date where the Company could not obviously notify the customer nor perform the necessary service. Such example is where there has been a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or other similar utility type services.

E. Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 05 1996

PURSUANT TO 807 KAR 5.011. SECTION 9 (1)

BY: Orden C. Heel
FOR THE PUBLIC SERVICE COMERSSION

Issued: February 5, 1996 Effective: March 5, 1996

By: Michael Pandow, President

SALEM TELEPHONE COMPANY Section: C Third Revised Sheet 1 Canceling First Revised Sheet 1

LOCAL EXCHANGE SERVICE

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C.6	Extended Local Calling Service C.6.1 General	8 8 9 9	
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MAY 0 7 2003

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

EXECUTIVE DIRECTOR

ISSUED: April 7, 2003 EFFECTIVE: May 7, 2003

BY: Paul E. Pederson, Vice President

PSC: 2
Section: C
SALEM TELEPHONE COMPANY
Eleventh Revised Sheet 2
Kentucky
Cancels Tenth Revised Sheet 2

C.1 LOCAL EXCHANGE SERVICE RATES

C.1.1 Definitions

C.1.1.1 Network Access Charge - The recurring monthly charge for residential or business service that accounts for network services through the protector. This covers the Company's cost for bringing the entire national network to the local premise.

C.1.2 <u>Monthly exchange service rates (as authorized by the Kentucky Public Service</u> Commission)

(D)

C.1.2.1 Monthly exchange rates for:

Residence Business

One-Party Service

Rate Components

Network Access Charge

\$10.91

\$16.06

Effective July 2, 2003 the Touchtone rate will be included in the local exchange rate. Customers who do not subscribe to Touchtone at that time will be grandfathered and receive a monthly credit of \$1.50.

C.1.2.2 The rates specified herein, entitle subscribers to an unlimited number of messages to all parties as identified in the Toll Free Calling Areas identified below:

EXCHANGE

Salem

TOLL FREE CALLING AREAS

Marion Smithland

C.1.2.3 Pursuant to KPSC Administrative Case No. 333, a monthly surcharge shall be imposed on all local exchange access lines. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll services and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carrier and Official Telephone Company Accounts. The Commission has determined the amount of the surcharge will be \$0.07 (R)

The Commission has determined the amount of the surcharge will be \$0.07 (seven cents) per access line, per month, however, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Services for the hearing and/or speech impaired persons in Kontucky. Pursuant to KRSC administrative Cose No. 252 and 152 cose No. 252 are

persons in Kentucky. Pursuant to KPSC administrative Case No. 352, a. (T). (M) monthly surcharge for the Telecommunications Access Program (TAP) shall. (T)(I) be imposed as above at the rate of \$0.02 (two cells!) Continues on the combined into one rate and appear as a separate hipeviter continue customer's bill and shall read, "TRS/TAP SURCHARGE." EFFECTIVE (T). (M)

(M)-Material now appears on Sheet 3 of this Section.

7/1/2006 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

ISSUED: June 27, 2006

BY: Paul E. Pederson, Vice-President

1, 2006

Executive Director

SALEM TELEPHONE COMPANY
Section: C
Kentucky
Second Revised Sheet
Cancels First Revised Sheet
3

C.2 MAPS

(M)

Maps which indicate and define the exchange and base rate area limits of the respective exchanges are filed with the Kentucky Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Kentucky Public Service Commission, and are also filed in Section Y of this tariff.

(M)

C.3 **RESERVED FOR FUTURE USE**

(T)

C.4 SHARED TENANT SERVICE OFFERINGS

(T)

C.4.1 General

(T)

- a. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.
- b. When in the judgment of the Company it is deemed necessary of when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms on new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and rearrangements being and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange services available.

(M)-Material previously appeared on Sheet 1 of this Section.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 7/1/2006 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

ISSUED: June 27, 2006

BY: Paul E. Pederson, Vice-President

luly 1, 2006

Executive Director

Salem Telephone Company, Inc.

PSC 2 Section C Original Sheet 4

C.4.1 Shared Tenant Service Offerings (Continued) General

> Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

- c. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes, and office and industrial parks. Areas designated for resale may be intersected or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale service area may be served by only one central office.
- d. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate.
- e. Private line services may be provided to tenants of resellers under the rules and regulations specified in this tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.
- f. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.
- g. All other rules and regulations specified in other section of KENTUCKY Tariff will apply. FFFECTIVE

DEC 3 1 1987

PURSUAHE TO 807 KAK 5:011, SECTION 9 (1), PUBLIC SERVICE COMMISSION MANAGER

EFFECTIVE December 31st., 1986

ISSUED December 31st., 1986

President & Manager

Salem Telephone Company, Inc.

PSC 2 Section C Original Sheet 5

C.4.1 Shared Tenant Service Offerings (Continued)

- 2. Regulations and Application of Rates
 - a. Resale of Basic Local Exchange Service is available on a business flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.
 - b. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for Listings will not be separately billed.
 - c. The service establishment charge shown in **D.4.4** applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.
 - d. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.
 - e. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the reseller will be required to continue to provide service until the Company can provide individual access facilities. But in no case will this requirement extend beyond the nine months from the date the notice of termination is received.
 - wishes to be directly served by the Company on a spring to hasis or when Salem Telephone Company or customer provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provided Pacility support (conduit or poles) access to the Company at no Charge for 1, provision of these services.

PUBLIC SERVICE COMMISSION MANAGER

ISSUED

December 31st., 1986

EFFECTIVE

December 31st., 1986

BY William D. Butler.
President & Manager

Salem Telephone Company, Inc.

PSC 2 Section C Original Sheet 6

C.4.1 Shared Tenant Service Offerings

- 2. Regulations and Application of Rates (Continued)
 - g. The Company will provide facilities to the first point (demarcation/network interface) on the resellers' premises which, in the judgment of the Company is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.
 - h. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activiation, move or change of lines within the sharing and resale offering.
 - i. Suspension of service as described in this Tariff is not applicable to this service.
 - j. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

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PUBLIC SERVICE COMMISSION OF KENTUCKY

a. Service Establishment Charge ECTIVE

Nonrecurring Charge

(1) Per Application DEC 3 1 1987

\$30.00

PURSUM: 13 807 KAR 5:011,

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PUBLIC SERVICE COMMISSION MANAGER

ISSUED

December 31st., 1986

EFFECTIVE

December 31st., 1986

President & Manager

Salem Telephone Company

PSC:

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Section: Original Sheet:

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C5 <u>EMPLOYEE TELEPHONE SERVICE</u>

C.5.1. General

The Telephone Concession Service policy shall apply to all TDS TELECOM Regular Full-Time employees Regular Part-Time employees, retirees and employees on long-term disability who reside in the service territory of our operating telephone companies.

C.5.2. Eligibility

- a. Regular Full-Time employees receive telephone concession at 100% of the eligible expenses. (Regular full-time employees work a scheduled work sheet of 40 hours or more for a period of indefinite duration.)
- b. Regular Part-Time employees receive telephone concession at 75% of the eligible expenses. (Regular part-time employees work a scheduled work week of at least 30 hours per week, every week, and generally less than 40 hour per week, for a time period of indefinite duration.)
- c. Retired employees will receive telephone concession at 100% of the eligible expenses.
- d. Employees on Long-term Disability will continue to receive telephone concession at the rate they were before the disability.

C.5.3. Program Coverage

The following items will be covered:

- Basic Residential Service (one line)
- Custom Calling Features
 - Touch tone charges
- End user charges interstate and intrastate
- E-911
- Dual party relay surcharge
- Advanced Calling Services

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 72 1995

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: <u>Andan C. Neel</u>
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: November 1, 1995 Effective: December 2, 1995

By: G. R. Barnes, Vice President

PUBLIC SERVICE COMMISSION GENERAL SUBSCRIBERS SERVICESULARIFF EFFECTIVE

SALEM TELEPHONE COMPANY

OCT 04 1997

PSC 2 Section C Original Sheet 8

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LOCAL EXCHANGE SERVICE 507 KAR 5.011,

SECTION 9 (1)

C.6 EXTENDED LOCAL CALLING SERVICE Stephan

SECRETARY OF THE COMMISSION

C.6.1 GENERAL

Extended Local Calling Service provides one-way, local calling for all customers located in the Salem exchange of the Salem Telephone Company to South Central Bell's Paducah exchange. This is an optional, measured-rate plan.

C.6.2 REGULATIONS

- 1. Extended Local Calling Service is provided to all classes of business and residence service.
- Extended Local Calling Service applies only to direct dialed station-to-station calls. Operator assisted calls and calling card calls are not included in this plan.
- 3. Paystation Service offered in Section G.1 of this tariff is included in this plan. Payphone Service Providers will be charged the rates as specified in Section C.6.4 for calls, terminating to the Paducah exchange, that are made from payphones located in the Salem exchange.
- 4. For calls that are made to Call Forwarded lines, the customer pays the appropriate usage rate for the duration of the call from the originating number to the called number. The customer of the Call Forwarding service pays any applicable usage rate from the called number to the terminating location of the call.
- 5. Calls placed from an off-premises extension of an access line will be billed as if the local calls had been placed from the primary service location.
- 6. Extended Local Calling Service provides residence and business customers with measured-rate calling based on minutes-of-use. The rates specified in C.6.4. following, will be assessed on each minute or fraction thereof rounded to the next higher minute on all originating calls.
- 7. The chargeable time will be rate sensitive to each specific rate period. When the call spans two rate periods, both rates will apply.
- 8. Chargeable time is started when the called party answers or when the caller is connected to automatic answering services, (i.e., automatic answer/record equipment, voice mail, or an answering service).

EFFECTIVE: October 4, 1997

(N)

ISSUED: August 18, 1997

BY: Michael A. Pandow, President

PUBLIC SERVICE COMMISSION GENERAL SUBSCRIBERS SERVICESUCARIFF EFFECTIVE

SALEM TELEPHONE COMPANY

OCT 04 1997

PSC 2 Section C Original Sheet 9

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PURSUANT TO 807 KAR 5:011, LOCAL EXCHANGE SERVING 9 (1)

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C.6 EXTENDED LOCAL CALLING SERVICE (GONYUNUSSION

C.6.2 **REGULATIONS** (Continued)

- 9. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- 10. Chargeable time does not include time lost because of faults or defects in the service.
- 11. All charges assessed under this plan are in addition to Local Exchange line rates.
- 12. Fractional cents will be rounded down.
- 13. All per minute rates will be billed in arrears.
- 14. Time of day discounts will apply as noted in C.6.4. following.
- 15. Customers will automatically receive message detailed billing.
- 16. Business customer designation includes Individual, Multiline, Key, PBX, and CENTREX customers.

C.6.3 EXCHANGE LISTING

Calls originating in the Salem exchange and terminating in the exchange of Paducah will be included as part of this expanded calling plan.

C.6.4 RATES

- 1. The following measured service rates are in addition to the applicable rates for Local Exchange Service as specified in Section C.1 and apply to calls completed to the exchanges listed in Paragraph C.6.3
- 2. Holidays include Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

EFFECTIVE: October 4, 1997

(N)

BY: Michael A. Pandow, President

ISSUED: August 18, 1997

SALEM TELEPHONE COMPANY

C.6

C.6.4

PSC 2 Section C Original Sheet10

LOCAL EXCHANGE SERVICE
EXTENDED LOCAL CALLING SERVICE (Continued)
RATES (Continued)

1. Monday thru Friday

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2. Saturdays, Sundays and Holidays

	Per Minute Rate
EVENING Calling - (8:00 a.m. to, but not including 11:00 p.m.)	\$0.06
NIGHT Calling - (11:00 p.m. to, but not including 8:00 a.m.)	\$0.035

(N)

(N)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

OCT 04 1997

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

ISSUED: August 18, 1997 EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

SALEM TELEPHONE COMPANY

PSC:

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Section: First Revised Sheet:

C 11

Cancels Original Sheet:

11

C.7 TOTAL TALK PACK

C.6.1 General

Total Talk Pack is an optional service package. The package permits a 1. customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:1

Residential and Business One-Party Line (includes Touch Tone a. capability)

(C)

- Three-Way Calling & Call Waiting (Custom Calling Services) b.
- Caller ID Deluxe, Anonymous Call Rejection & Priority Ringing C. (Advanced Calling Services)
- Inside Wire Protection Plan (deregulated service) d.

C.6.2 Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.

5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering. PUBLIC SERVICE COMMISSION

OF KENTUCKY **EFFECTIVE** 10/12/2004

Customers must also subscribe to TDS True Talk's Total Talk PacRURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Issued: September 10, 2004

By: Paul E. Pederson, Vice President

Effective: October 12, 2004

Executive Director

SALEM TELEPHONE COMPANY

PSC:

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Section:

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First Revised Sheet:

12

Cancels Original Sheet:

12

C.7 TOTAL TALK PACK (Continued)

C.7.2 Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C.7.3 Rates¹

	Rate Per Month	
1. Residence		
Local Bundle, per line	\$26.05	
2. Business		(N)
Local Bundle, per line	\$32.05	(N)

Customers must also subscribe to TDS True Talk's Total Talk Pack to be elicible for this rate.

Issued: September 10, 2004

By: Paul E. Pederson, Vice President

PUBLIC SERVICE COMMISSION

10/12/2004 **PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

Effective: October 12, 2004

Executive Director

Salem Telephone Company

PSC 2 Section D Original Sheet 1

SERVICE CONNECTION CHARGES

CONTENTS

		Sheet Number
D.1	General	2
D.2	Payment of Service Charges	2
D.3	Definition of Terms	2
D.4	Charges	3
D.5	Application of Charges	4
D.6	Exceptions	5

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Issued: January 1, 1983	Effective: January keologic 9/11
1 2/ 2505	Effective: January broken
	BY: Thurs
By: 10 May 1 Driet	
Tagrand under authorities	General Manager
and and authority N.P.S.C. No	dated January 1, 1983

PSC 2 Section D 1st. Revised Sheet 2

D.1 GENERAL

- D.1.1 The term service charges as specified herein, and in other sections of this tariff is defined as a non-recurring Charge or charges applying to the ordering, installing, moving, changin, rearranging, and furnishing of telephone service.
- D.1.2 Charges in this section apply to basic single line business or residential service. Where equipment listed in other sections of this tariff is installed in addition to, or in place of, basic single line instruments, installation charges may apply either in addition to, or in place of charges specified herein.

D.2 PAYMENT OF SERVICE CHARGES

- D.2.1 Payment of residential service charges for the initial establishment of service, may be extended equally over a period of two months. However, at the company's option, service charges may be required to be paid at the time of application.
- D.2.2 The charges specified herein do not contemplate work being performed by company employees at a time when overtime wages apply due to the request of the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made based on the additional costs involved.

D.3 DEFINITION OF TERMS

D.3.1 Changes: A change is a substitution of a different type of telephone equipment, or a rearrangement of equipment which does not involve a change in location of the instrument.

D.3.2 Initial Service Periods: That service is installed and remain in use for three calendar months.

- D.3.3 Inside Move: A transfer of telephone service or equipment from one location to another within the same building or that portion of the same building occupied by the same subscriber, where there is no interruption of the service other than is incident to the work involved.

 FUELIC SERVICE COMMISSION OF KENTERNY
- D.3.4 Instrumentalities in Place: The telephone instruments and regulated inside wire necessary in the subscriber's premise to furnish the subscriber the service applied for are in place.

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Issued: January 1, 1987

General Manager

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By: William D. Butler

PSC 2 Section D Second Revised Sheet 3

SALEM TELEPHONE COMPANY

Kentucky

Cancels First Revised Sheet 3

D.3 DEFINITION OF TERMS (Continued)

- D.3.5 Late Charge: Payments received beyond the due date as expressed on the customer's bill.
- D.3.6 Maintenance of Service: Labor expended by the company to maintain service of its own equipment and lines, when through no fault of the company customer provided equipment introduces trouble to the network of the company.
- D.3.7 Outside Move: Changes of subscriber equipment or service from one premise to another are treated as an outside move.
- D.3.8 Reconnect Charge: Where service is temporarily disconnected or terminated, either at the customers request or for non-payment, and service is restored at the same location within (12) calendar months.
- (D) (D)
- (T)
- D.3.9 Returned Check: A check returned to the company for insufficient funds.
- (T)
- D.3.10 Service Connection Charge: A non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging, and furnishing of telephone service.
- (T)
- period and does not reestablish service within the boundaries of the companies service area.

 D 3 13 Name and Number Change: Where at the systemers request the name of the
- D.3.12 Name and Number Change: Where at the customers request the name of the account is changed or a request to change the telephone number can be accomplished without a premise visit.

Termination: When a customer disconnects service within minimum service

D.4 CHARGES

D.3.11

D.4.1 Except as provided in this section and other sections of this tariff, the following charges apply to both residential and business single line customers.

PUBLIC SERVICECAMISSERSIC Service Connection Charges - New Installation - Residential OF KENTUCKY.

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Includes:

JUL 16 2000

Network Access Terminal @ Main instrument, or

\$21.00

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EFFECTIVE: July 16, 2000

ScreenBX: Pederson, Vice-President

PSC 2 Section D

SALEM TELEPHONE COMPANY

Kentucky

Second Revised Sheet 4
Cancels First Revised Sheet 4

D.4 CHARGES (Continued)

D.4.3 Basic Service Connection Charges - New Installation - Business

Includes:

Business Network Access Terminal @ Main Instrument, or

PBX Trunk, or

Tie Trunk Terminal, or Semi-Public Pay Station

Key System Trunk

\$30.00

D.4.4 Basic Service Connection Charge - Instrumentalities in-place - Business and Residence.

\$12.50

D.4.5 Reconnect Charge

\$12.50

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D.4.6 Each Additional Single Line Instrument - New Installation

PUBLIC SERVICE COMMISSION OF KENTUCKY

EFFECTIVE

Includes:

Business, Residence, Semi-public

\$17.50 *

JUL 16 2000

D.4.7 Each Extension Bell, Gong,

Horn, Chime

\$17.50

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Note: This charge does not apply in connection with Residential COMMISSION subscribers if they are connected at the same time the installer is on the

subscriber's premises performing other work for which a Service

Connection, or Change Charge is applicable.

D.4.8 Equipment Change

\$17.50

D.4.9 Installations and Changes and moves of all other equipment not specified in

this tariff will be done at cost.

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D.4.10 Maintenance of Service Charge, Regulated Facilities

\$ NC

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D.4.11 Returned Check Charge

\$15.00

T) (I)

ISSUED: June 16, 2000

EFFECTIVE: July 16, 2000

BY: Paul E. Pederson, Vice-President

PSC 2 Section D Second Revised Sheet 5 Cancels First Revised Sheet 5

SALEM TELEPHONE COMPANY

Kentucky

D.5 APPLICATION OF CHARGES

- D.5.1 Except as provided elsewhere in this Tariff, the following subject to service charges:
- 1. Voice Page Systems
- 2. All classes Main Station Service
- 3. Extension Service Termination
- 4. Data Service
- 5. Mobile Telephone Service
- 6. Personal Signaling (paging) Service
- 7. PBX Service
- 8. Key Telephone Service
- 9. PBX and Key Trunk Service
- 10. Tie Lines
- 11. WATS Service
- 12. Miscellaneous Service Arrangement
- 13. Auxiliary Equipment
- 14. Private Line Service
- 15. Foreign Exchange

D.6 EXCEPTIONS

Service Charges do not apply for:

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 01 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Skohand Buy SECRETARY OF THE COMMISSION

(C)

(C)

- D.6.1 Visits to a customer's premises solely for the purpose of repair, maintenance or disconnection of company service and equipment.
- D.6.2 Establishment of or changes to Advanced Calling Services and Custom Calling Services.
- D.6.3 Changes in the class of service, or concurrent move or changes necessitated by a change in the class or grade of service or by a change in central office operation, when these are initiated by the company.
- D.6.4 Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding condition, service is installed at another location and then subsequently reestablished at the original, service charges will apply for the subsequent installation.
- D.6.5 A change from listed telephone service to unlisted non-published telephone service necessitated by communications which are

ISSUED: January 29, 2001 EFFECTIVE: March 1, 2001

BY: Paul E. Pederson, Vice President

Salem Telephone Company

PSC 2 Section D Original Sheet 6

rectified that are of an annoying, foul, or profane nature, when at the companies discretion it is felt that criminal intent exists, a service charge will apply for request on non-listed and non-published number for reasons other than those expressed here.

- D.6.6 Directory listings or billing address.
- D.6.7 A change of telephone number when initiated by the company.
- D.6.8 Charges for unlisted or nonpublished telephone service when provided with initial service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued: January 1, 1983	Effective: Japuns Jan 198 807 KAR 5:011, SECTION 9(1)
By: In Shillen & Britain	DV. 18/12/2
Issued under authority K.P.S.C. No	General Manager dated January 1, 1983

PSC 2 Section D

SALEM TELEPHONE COMPANY

Sixth Revised Sheet 6A

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Kentucky

Cancels Fifth Revised Sheet 6A (T)

D.6.9. The Company may offer, subject to letter notification to the Commission, special promotions of new or existing services or products for limited periods. The Company will file a written notice for each promotion with the Commission 14 days prior to the beginning of the promotional period. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having equal opportunity for participation, subject to the availability of products, services and facilities.

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

SEP 18 1997

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephand Bus

S CRETARY OF THE COMMISSION

ISSUED: August 18, 1997

EFFECTIVE: September 18, 1997

BY: Michael A. Pandow, President

PSC 2 Section D Sixth Revised Sheet 8

SALEM TELEPHONE COMPANY

Kentucky

Cancels Fifth Revised Sheet 8

D.6.9 The Company may offer, subject to letter notification to the Commission, special promotions of new or existing services or products for limited periods. The Company will file a written notice for each promotion with the Commission 14 days prior to the beginning of the promotional period. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having equal opportunity for participation subject to the availability of products, services and facilities.

D.6.10 From May 1, 1998, through June 30, 1998, the Company will waive \$25.00 or the total non-recurring charges, whichever is less, for customers who request an additional access line to their same location.

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 0 1 1998

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephane Bus

SECRETARY OF THE COMMISSION

ISSUED: April 1, 1998

EFFECTIVE: May 1, 1998

BY: Michael A. Pandow, Vice-President

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 3 0 1983

PURSUANT TO 807 KAR 5:011, SECTION 9(1)

Issued: January 1, 1983

Effective: January 1, 1983

By: 1 Millian Manager

Issued under authority K.P.S.C. No _____ dated January 1, 1983

E.1 Construction Charges

E.1.1. General

- 1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:
- a. The facilities are provided in remote or undeveloped areas outside the base rate area.
- b. The facilities are provided on a temporary basis.
- c. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
- d. The customer's location requires the use of costly right-of-way.
- 2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.
- 3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.
- 4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.
- 5. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.
- 6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities enviole to the company.

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Issued: January 1, 1983	PURSUANI TO 807 KAR 5:011, Effective: Januaryse 7 (1)
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By: La Strule A Section	General Manager
Issued under authority K.P.S.C. No	_ dated January 1, 1983

- 7. Construction charges will not apply to the customer's aerial or buried drop which extends from the last pole to the building in which the telephone is located.
- 8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.
- 9. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and and class of telephone service normally offered in a given area.

E.1.2 Construction for Rural Service

Under normal conditions, or until the Company has met its requirements under Rural Electrification Administration (REA), and Area Cover Design (ACD), the company will extend its lines to reach applicants within the exchange service area. After the ADC agreement has been met, the Company, without charge, will extend its lines to reach applicants within the exchange service area, subject to the following conditions:

- 1. Extension of rural line facilities outside the base rate area will be provided without construction charges under the following conditions:
- a. Under normal conditions, the Telephone Company will extend its rural lines one-half mile to reach a rural customer within the exchange area.
- b. The Telephone Company will provide main line extensions for the provision of rural service to a group of applicants if the number of applicants in the group for permanent service on an annual basis averages one for each half mile or less of plant extension, by shortest public highway measurement.
- 2. In all other cases, construction or extension of rural lines outside the base rate area will be made on the basis of construction charges as follows:
- a. That portion of the construction expense to be borne by the telephone Company shall not be more than seven times the languary communication revenue of the applicant or group of applicants.

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Issued: January 1, 1983	Effective URSTANT TO 1801988R 5:011,
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By: for Shelle A Better	General Manager dated January 1, 1982
Issued under authority K.P.S.C. No	_ dated January 1, 1982

- b. The balance of such construction expense may be assessed by the Company to such applicant or group of applicants.
- 3. The construction charge assessed on applicant or group of applicants for facilities shall be paid in advance.
- 4. Payments for line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.
- 5. Line extensions to provide service on a basis other than as covered above, required the payment of construction charges as determined from the conditions.

E.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

- E.1.4 Poles and Wire on Public Highways and Private Property
- 1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
- 2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction outside plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.
- 3. Except as provided under "Temporary Service", neither station installations, including drop wire, protector, inside wiring, telephone sets or any plant within the Base Rate Area shall be considered as construction costs.
- 4. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the company, subject to such construction charges as may be applicable.

E.2 Temporary Service

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- 1. When construction is required for temporary service and there is, in the opinion of the company, no immediate prospect of re-using the plant involved, the customer may be required to pay all or a portion of the cost of such construction, including the cost of removing the plant provided. The slavage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.
- 2. Under "unusual" conditions station installations, including drop wire, protector, inside wiring, telephone sets, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decision made by the company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.
- E.3 Charges for Unusual Installation
- E.3.1 Installation of Interior Wire
- 1. Inside Wiring
- A. Where, due to the type of construction of the building occupied by an applicant or the conditions imposed by the applicant, abnormal expense is incurred by the company, the applicant shall be required to pay the difference between the expense incurred by the company and the expense which would normally have been incurred of the installations.
- B. The customer will be required to provide suitable access to work space for installation and maintenance purposes, and to remove and replace any ceiling, walls, floor, etc., as may be required. The company shall reserve the right to refuse to install or maintain wiring in a location where safety of workmen or continuity of service might in the opinion of the company be questionable.
- 2. Limitations
- (1) Preinstallation of inside wire is limited to building under construction.
- (2) Should the company provide preinstalled inside wire, and its fogation de not suitable to the customer when construction is completed, the company will complete its installation by the method desired by the customer at normal service charge rate.

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- (3) If construction of the building has progressed to such a point as to make preinstallation of inside wire impractical, the company is under no obligation to provide such wiring.
- (4) It is solely the responsibility of the customer to notify the company of their desire for preinstallation of inside wire.
- 3. Underground Service Entrances

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- A. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.
- B. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the company for service entrance; unless agreements between the company and a contractor or customer have been made prior to land development.
- C. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.
- D. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
- E. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.
- F. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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By: William D. Butler Ger

General Manager

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E.4 Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest required such termination.

E.5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

- E.6 Construction in Residential Development
- E.6.1 Terms
- 1. Single family development-is five or more adjoining lots in a recorded plan for the construction of single family residences including mobile homes intended for year round occupancy.
- 2. Duplex development-is three or more lots in a recorded plan for the construction of dual family residence intended for year round occupancy.
- 3. Multi-family development-is one or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. In this category would fall apartment complexes, apartment buildings and condominiums.
- 4. Speculative development-where a tract of land is being developed, where distribution facilities of the Company have to be extended to MMISSION conjunction with the development of the tract prior to its completely either at the convenience of the developer or the Company, and developed dwellings are being constructed without a sales contract or signed

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lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

5. Non-speculative development-where a tract of land is being developed where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

E.6.2 Condition

- E.6.2.1 Where requests are made of the Company by the developer of a residential development, the Company will require:
- E.6.2.2 1. At his own expense, provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations.
- 2. At his own expense, provide the Company with easement satisfactory to the Company for occupancy and maintenance of distribution and related facilities, except service lines in public places which the Company has the right to occupy.
- E.6.2.3 At his own expense, the developer will clear easements for the aforementioned facilities clear of tree stumps and other obstructions.
- E.6.2.4 Should the developer make changes in the plot plan after the Company has completed engineering or begun construction, which creates for the Company additional expense, the developer shall bear the cost of these additional expenses.
- E.6.2.5 Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of it's facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.
- D.6.2.6 During the following completion of construction of Company facilities, and prior to completion of the development, the development shall bear the cost of damage to the Company's facilities caused of the construction and service of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of damage to the Company's facilities caused of the cost of the cos

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applicable at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

- E.6.3 Conditions Speculative Development
- E.6.3.1 If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in paragraph E.6.2.
- 1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.
- 2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.
- 3. The company will then begin work on detailed engineering and construction of facilities required by the developer.
- 4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance of the costs exceed the amount originally paid.
- 5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.
- 6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The proration will be determined by dividing the total number of lots and dwelling units in the total development, by the total cost of construction.
- 7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years.
- E.7 Franchise and Municipality Taxes

E.7.1 General

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When any municipality charges, collects or receives from the Company and license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

E.7.2 Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

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GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

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DIRECTORY LISTINGS

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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By: In Miller & Briter	BY:
By:	General Manager dated January 1, 1983

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DIRECTORY LISTINGS

- F.1 Regulations Applicable to Directory Listings
- 1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.
- 2. The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.
- 3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, deface, or mutilated while in the possession of the subscriber.
- 4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by the subscribers of prospective subscribers the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.
- 5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgement such listings would tend to delay or impede the use of the service.
- 6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgement the clearness of the listing and the identification of the subscriber is not impaired thereby.
- 7. Except as hereinafter provided only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number or listing allowed does not exceed the number of main station line or PBX trunks associated with that services Springs to MMISSION listings showing the appropriate station number may be Ofurnished?

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indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific department, location or titles of key personnel.

- 8. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.
- 9. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgement of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.
- 10. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the rates and regulations as other business service.
- 11. When in the judgement of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company operations, such listings may be provided without charge.
- 12. Whenever any question arises to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another, the company is privileged to require the subscriber to secure from the owner of such name, written authority to use it, addressed to the company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or delete such lists where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the company
- 13. Primary Listings
- 1. One listing without charge, termed the primary listing, is provided as follows:
- A. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

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- B. For each semi-public service.
- C. For each joint user.
- D. For each service station subscriber.
- 14. Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.
- 15. Non-published number service is the withholding of a customers listing from both the telephone directory and directory assistance records.
- 16. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service the minimum contract period will be for 30 days.
- F.2 Business Listings Business names in the directory listings shall be limited to the following:
- 1. The individual name of the subscriber or joint user, or
- 2. The name under which the subscriber or joint user is actually doing business as evidence by signs on the premises by letterheads, and by name under which a bank account is carried, or
- 3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use or
- 4. The individual names of the officers, partners or employees of the subscriber, or
- 5. The names of department when such listings are deemed necessary from public reference viewpoint.
- F.3 Residence Listings

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Residence names in the directory listings shall be limite EFFECTIVE following:

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- 1. The individual name of subscriber, or
- 2. The individual name of a member of the subscriber's family or joint user.
- F.4 Additional Listings
- F.4.1 Regular Additional Listings
- 1. Business additional listing may be the names of partners or members of the firm if the subscriber or joint user is a partnership of firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency commodity, etc., will be accepted.
- 2. Residence additional listings may be the names of member of the subscriber's immediate family.
- 3. In connection with semi-public telephone service, additional listings are allowed at regular additional listing rates in the name of permanent guests or tenants at that location.
- 4. Ordinarily, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished a listing may be permitted under the address of PBX, installed on premises of the subscriber, but an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
- 5. Additional Listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date so issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.
- F.4.2 Special Type of Additional Listings
- 1. Duplicate and Cross Reference Listings

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A. Duplicate listings, i.e., listings of nicknames, abbreviated parenys which are commonly spelled in more than one way, and rearrangements of

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names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes

- B. Cross reference listings are permitted when their use will facilitate in the handling of telephone calls
- 2. Alternate Call Number Listings
- A. Listing of an alternate telephone number.
- B. The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
- 3. Foreign Exchange Listings

Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

- 4. Temporary Listings
- A. Residence subscriber who lease their premises for period of less than one year and request the Company the render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.
- B. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment for all charges.
- 5. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscriber who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Additional Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Additional Listing rates whenever night connections are provided.

6. Dual Name Listings

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dated January 1, 1983/

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

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- A. Dual Name Listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.
- Dual Name Listings may be provided as the primary listing at no additional charge for the B. addition of the second name to the listing.
- C. Dual Name Listings may be provided as an additional listing at the customer's option at regular additional listing rate.
- D. A service order charge described in Section D applies for:
 - Changing a primary single name directory listing to a primary Dual Name Listing. a.
 - Changing an additional Dual Name directory listing to a primary dual name listing, b.
 - Changing the primary or additional dual name directory listing once established; C. when not accomplished on an order for which a service order charge is not applicable.

F.5 Rates

F.5.1 **Primary Service Listings**

		Worthly Mate
1.	Primary Station	No Charge
	Individual Line Service, each	No Charge
	 B. Party Line Service, each 	No Charge
	C. Multi-Party Line Service, each	No Charge
2.	Joint User Service, each	No Charge
3.	Private Branch Exchange Service, each	No Charge
4.	Radio Telephone Service, each	No Charge

F.5.2 Additional Listings, per line of information requested by the customer.

	Regular additional listings, each	\$0.50	
F.5.3	Duplicate and Cross Reference	\$0.50	
F.5.4	Alternate Call Number Listings, each	\$0.50	
F.5.5	Foreign Exchange Listings, each ¹	\$2.00	(C)

F.5.6 Shared Tenant Services Client Listing

This rate may also be billable and payable for the entire 12-month normal/directory life, at the time of publication or before.

\$0.50 PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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Monthly Rate

SECTION 9 (1)

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ISSUED: May 25, 2006 26, 2006

BY: Paul E. Pederson, Vice President

Executive Director

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

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The rate for a foreign Company listing will be the rate applicable in the directory where the listing appears.			
F.5.6 Temporary Listings, each	.50		
F.5.7 Office Hour Listings, each	.50		
F.5.8 Dual Name Listings 1. Primary Service Listing, each 2. Additional Listing, each	.50 .50		
F.5.9 Unlisted Number, each	.50		
F.5.10 Non-Published Number, each	.50		
F.5.11 Indented Listings, each	.50		
F.5.12 Caption Listings, each	•50		

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